



The Leisure Management Accident Analysis

STITCH has been developed as an innovative online platform that captures, collates and aggregates accident and near miss data. STITCH provides accurate, easy to use live reporting of all accidents, incidents and near misses within a single system.

It provides a live snapshot of KPIs, allowing management to monitor accident trends and 'hotspots' locally and nationally, and the Centre manager to review site trends and avoidable accidents and near misses.

STITCH standardises the capture and reporting of incidents across the Organisation to ensure the consistency and integrity of the information reported, it provides a central, comprehensive and permanent record including photographs and supporting evidence and documentation increasing your ability to defend civil claims and criminal proceedings.

Action Taken:

Question 1 - Was the accident 'RIDDOR' reportable?

Question 2 - Which of the following actions has been taken?

Question 3 - Please tick appropriate boxes if true.

Outcome:

What was the outcome of the accident and did you take any action to prevent recurrence?



STITCH consists of four platforms:

- ✓ Accident Data Entry
- ✓ Near Miss Data Entry
- ✓ 2 sets of Graphs, KPIs and Analysis

The Platform provides the following functions:

- ✓ Avoidable Accidents
- ✓ Preventative Action Taken
- ✓ Comprehensive filters which give detailed graphs
- ✓ Reports Filter data to create specific graphs
- ✓ Benchmarking against Centre usage and national data

- ✓ Analysis and Graphs: Visual and Graphical presentation of accident performance in any selected period of the year with additional filtering and data interrogation functions
- ✓ Easy, trouble free implementation with minimal user training required and detailed User Guide
- ✓ Mobility of use; accidents can be remotely viewed on tablets and smartphones

The cost of Accidents and Incidents are significant and can have significant impact on the Centre and Organisation.

STITCH provides a straightforward, easy to use process for recording occurrences and enables Management to address particular risks and prevent further occurrences.

The straightforward process of reporting incidents requires no specialist HSE knowledge, the system ensures that full and accurate information is captured. This information is accessible via a series of reports and graphs each of which can be tailored to specific data or data groups



**STITCHING ACCIDENTS
TOGETHER TO FIND TRENDS**

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STITCH™ OF THE NATION

STITCH Accident Benchmarking Tool first State of the Nation Statistics

Right Directions is proud to publish its first annual findings from their online leisure management analysis tool STITCH, which captures, collates and aggregates accident and 'near miss data'.

Statistics show that 84% of recorded incidents, such as running into a squash racquet, colliding with a wall during a 5 a side football game or slipping on wet surfaces on poolside, could not have been prevented by the operator.

"The findings make interesting reading and will enable centre managers to review site trends and avoidable accidents and incidents against national trends," said Gill Twell our Head of Group Operations.

The report give operators an insight into the type and frequency of accidents occurring within registered facilities around the entire country and the ability for them to monitor accident trends locally and nationally for the first time. It may also help put preventative measures and service improvement plans in place to reduce the risks, and track the impact of any action taken. Equally, this kind of insight will be favourably viewed by underwriters and could reduce insurance premiums.

The first figures highlight that 8 to 15 year olds are the group most likely to have an accident within a health club or leisure centre and the top five injuries reported are bruises, minor cuts, strains and sprains, nose bleeds and head injuries; these tend to be minor bumps.

The analysis shows that the hotspot areas/facilities where accidents are most likely to occur are the sports hall, swimming pool, changing rooms, gym and soft play area. The top six causes are contact with an object, contact with a wall or the floor, sporting injury, contact with another person and a slip or a trip.

The reporting platform STITCH has recorded accidents from over 170 leisure facilities with the initial data showing that only 0.49% of the total number of accidents recorded were RIDDOR reportable.

Right Directions is really excited with this development as it is the first time leisure centre accident data can be analysed and benchmarked in this way and will give operators and other organisations like CIMSPA and the ASA a real insight into where the biggest risks are within facilities.

"Our members work hard to minimise the risk of accidents and injuries in the sport and leisure sector and trend analysis through a benchmarking platform like STITCH can only help them to deliver safer activity opportunities to the public," said Tara Dillon, CIMSPA's Chief Executive Officer.

Right Directions will be releasing more findings from the 'STITCH of the Nation' report at Leisure Industry Week in September and then data will be released every quarter, enabling facilities signed up to the platform to regularly benchmark their data against national statistics.



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STITCH™ OF THE NATION

A **STITCH™** update by Right Directions in partnership with CIMSPA

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0.49%



Reportable



4.08%
AVOIDABLE

GENDER

MALE
43%
FEMALE
44%



TOP 5
INJURY

1. Bruise
2. Minor Cut / Graze
3. Sprain
4. Nose Bleed
5. Head Injury



3.22%

Resulted in
hospital
treatment

0.23%

Accident
to
Usage Ratio



0.11%

Accident ratio
to
Staff hours
worked

96%
CUSTOMERS

3.5%
STAFF

0.5%
CONTRACTORS

TOP 6
CAUSE



1. Contact with Object
2. Contact with Wall/Floor
3. Sporting Injury
4. Contact with Person
5. Slip
6. Trip

0.23%

Casualties in
hospital for
over 24hrs

Near Misses
of which
Customers

78%

Under 16

53%



84%

Cause not
controllable



17% 0 - 7
32% 8 - 15
20% 16 - 60
2% 60+
29% Other

AGE

TOP 5
HOTSPOTS



1. Sports Hall
2. Swimming Pool
3. Changing Rooms
4. Soft Play
5. Fitness Studio



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Produced from STITCH using National Benchmarking Figures & Accident Analysis for 2014 – May 2015 data
This data is taken from subscription data entered by users of STITCH and has not been independently verified